SHAVE POLICY

De-matting a severely matted coat causes your dog tremendous stress & discomfort. We will only groom HUMANELY, therefore if a dog is presented to us in this condition it is our policy to shave the coat off.

Shaving of dogs will dramatically change their appearance and the hair will be very short and close to the skin. This may expose pre-existing skin complaints.

A dog that has been shaved may act differently afterwards, some dogs hide, others jump for joy! It may take your dog a few days to adjust to his new found freedom of movement. In very cold weather, a coat is beneficial.

We strongly recommend the setting up of regular grooming appointments to get your dog's coat back into shape, and now is a good time to start a regular home-grooming routine. Please take one of our information leaflets, which will explain why your dog was shaved and how to maintain a regular grooming routine.

Shaving off a severely matted coat is an act of kindness & your dog will thank you for it.